

# Directory of Domestic and Family Violence Services

August 2022

Please note that this is not a complete list of domestic and family violence services in each state and territory. This directory has been designed as a guide rather than a comprehensive list of all services. It should be used in addition to national, state and territory service directories, and any organizational directories. In some cases, housing, counselling and legal services have also been included. Be aware that services, programs and contact details can change, so check websites for updated information

## NATIONAL SERVICES

Name	Website	Phone	Area Serviced/Region
State & Territory Police		000	National
1800RESPECT	<a href="https://1800respect.org.au/">https://1800respect.org.au/</a>	1800 737 732	National
Men's Referral Service	<a href="https://ntv.org.au/get-help/">https://ntv.org.au/get-help/</a>	1300 766 491	National
Translating and Interpreting Service (TIS)	<a href="https://www.tisnational.gov.au/">https://www.tisnational.gov.au/</a>	131 450	National
1800Respect Service Directory	<a href="https://1800respect.org.au/services">https://1800respect.org.au/services</a>		National
Ask Izzy Service Directory	<a href="https://askizzy.org.au/">https://askizzy.org.au/</a>		National

## AUSTRALIAN CAPITAL TERRITORY

Name	Website	Phone	Area Serviced/Region
Domestic Violence Crisis Service (DVCS)	<a href="https://dvcs.org.au/">https://dvcs.org.au/</a>	(02) 6280 0900	ACT wide
Toora Women Inc.	<a href="https://www.toora.org.au/">https://www.toora.org.au/</a>	(02) 6247 2399	ACT wide and surrounding areas
Women's Legal Centre ACT	<a href="https://wlc.org.au/">https://wlc.org.au/</a>	(02) 6257 4377 1800 634 669	ACT wide
Adamas Nexus	<a href="https://adamasnexus.com/">https://adamasnexus.com/</a>	0422 482 236	ACT wide (Canberra and South Canberra locations)
Louisa Domestic Violence Service	<a href="https://www.molonglo.net.au/louisa-domestic-violence-service/">https://www.molonglo.net.au/louisa-domestic-violence-service/</a>	(02) 6299 4799	ACT wide
Beryl Women Inc.	<a href="https://www.beryl.org.au/">https://www.beryl.org.au/</a>	(02) 6230 6900	ACT wide

## NEW SOUTH WALES

Name	Website	Phone	Area Serviced/Region
NSW Domestic Violence Line	<a href="https://www.facs.nsw.gov.au/domestic-violence/helpline">https://www.facs.nsw.gov.au/domestic-violence/helpline</a>	1800 65 64 63	NSW wide
Women's DV Court Advocacy Program	<a href="https://www.legalaid.nsw.gov.au/what-we-do/community-partnerships/womens-domestic-violence-court-advocacy-program">https://www.legalaid.nsw.gov.au/what-we-do/community-partnerships/womens-domestic-violence-court-advocacy-program</a>	1800 938 227	NSW wide – list of service locations here: <a href="https://www.legalaid.nsw.gov.au/what-we-do/community-partnerships/womens-domestic-violence-court-advocacy-program/womens-domestic-violence-court-advocacy-service-locations-in-nsw">https://www.legalaid.nsw.gov.au/what-we-do/community-partnerships/womens-domestic-violence-court-advocacy-program/womens-domestic-violence-court-advocacy-service-locations-in-nsw</a>
Linking Communities Network, Links for Women	<a href="https://lcn.org.au/links-for-women/">https://lcn.org.au/links-for-women/</a>	(02) 6964 4804 1800 650 051	NSW wide

Name	Website	Phone	Area Serviced/Region
Linking Hearts Multicultural Family Domestic Violence and Homelessness Support Service	<a href="https://linkinghearts.org.au/">https://linkinghearts.org.au/</a>	0412 549 524 (02) 9786 4404	Canterbury and Bankstown
Moving Forward	<a href="http://www.movingforward.org.au/">http://www.movingforward.org.au/</a>	Contact Form only: <a href="http://www.movingforward.org.au/contact/">http://www.movingforward.org.au/contact/</a>	St George and Sutherland regions.
Mary's House	<a href="https://maryshouse.org.au/">https://maryshouse.org.au/</a>	1800 002 111	Lower North Shore region
Warrina Domestic & Family Violence Specialist Services	<a href="https://warrina.org.au/">https://warrina.org.au/</a>	(02) 6652 4000	Coffs Harbour, Bellingen and Nambucca LGAs and the Mid-North Coast district

## NORTHERN TERRITORY

Name	Website	Phone	Area Serviced/Region
Northern Territory Council of Social Services (NTCOSS) Community Services Directory	<a href="https://www.ntcommunity.org.au/services-category/emergency/">https://www.ntcommunity.org.au/services-category/emergency/</a>	N/A	NT wide
CatholicCare NT	<a href="https://www.catholiccarent.org.au/">https://www.catholiccarent.org.au/</a>	All service location numbers: <a href="https://www.catholiccarent.org.au/contact-us/">https://www.catholiccarent.org.au/contact-us/</a>	Alice Springs, Darwin, Palmerston, Pirlangimpi, Tennant Creek and Katherine regions.
NT Police Domestic Violence Unit – Alice Springs	<a href="https://www.1800respect.org.au/services/nt-police-domestic-violence-unit-alice">https://www.1800respect.org.au/services/nt-police-domestic-violence-unit-alice</a>	(08) 8951 1856	Alice Springs

Name	Website	Phone	Area Serviced/Region
Darwin Aboriginal and Islander Women's Shelter	<a href="https://www.ntcommunity.org.au/service/darwin-aboriginal-islander-womens-shelter/">https://www.ntcommunity.org.au/service/darwin-aboriginal-islander-womens-shelter/</a>	(08) 8945 2284	Darwin
Darwin Family Violence Unit Police Station	<a href="https://www.1800respect.org.au/services/darwin-family-violence-unit-police-station">https://www.1800respect.org.au/services/darwin-family-violence-unit-police-station</a>	(08) 8999 0865	NT wide
Katherine Family Violence Unit	<a href="https://www.1800respect.org.au/services/katherine-family-violence-unit">https://www.1800respect.org.au/services/katherine-family-violence-unit</a>	(08) 8973 9663	Alice Springs, Darwin, Palmerston, Pirlangimpi, Tennant Creek and Katherine regions.
Katherine Women's Crisis Centre	<a href="https://www.kwcc.org.au/">https://www.kwcc.org.au/</a>	(08) 8972 1332	Alice Springs
Dawn House	<a href="https://www.dawnhouse.org.au/">https://www.dawnhouse.org.au/</a>	(08) 8945 1388	Darwin
Women's Safety Services of Central Australia	<a href="https://wossca.org.au/">https://wossca.org.au/</a>	(08) 8952 6075	Alice Springs
Central Australia Women's Legal Service (CAWLS)	<a href="https://cawls.org.au/">https://cawls.org.au/</a>	1800 684 055	Central Australia and Barkly region
Sexual Assault Referral Centres	<a href="https://nt.gov.au/wellbeing/hospitals-health-services/sexual-assault-referral-centres">https://nt.gov.au/wellbeing/hospitals-health-services/sexual-assault-referral-centres</a>	Darwin: (08) 8922 6472 Katherine: (08) 8973 8524 Tennant Creek: (08) 8962 4361 Alice Springs: (08) 8955 4500	Darwin, Katherine, Tennant Creek and Alice Springs
Top End Women's Legal Service	<a href="https://tewls.org.au/">https://tewls.org.au/</a>	(08) 8982 3000 1800 234 441	Top End of NT
Crisis Accommodation Gove	<a href="https://www.cagove.com.au/">https://www.cagove.com.au/</a>	(08) 8987 1166	Nhulunbuy
Katherine Women's Legal Services	<a href="http://www.kwils.com.au/">http://www.kwils.com.au/</a>	1800 620 108	Katherine region
Katherine Booth House	<a href="https://www.salvationarmy.org.au/locations/northern-territory/our-services/domestic-violence/">https://www.salvationarmy.org.au/locations/northern-territory/our-services/domestic-violence/</a>	(08) 8981 5928	Darwin

## QUEENSLAND

Name	Website	Phone	Area Serviced/Region
DV Connect	<a href="https://www.dvconnect.org/">https://www.dvconnect.org/</a>	1800 811 811	Queensland wide
Queensland Family Violence Service Directory	<a href="https://www.qld.gov.au/community/getting-support-health-social-issue/support-victims-abuse/domestic-family-violence/find-local-support">https://www.qld.gov.au/community/getting-support-health-social-issue/support-victims-abuse/domestic-family-violence/find-local-support</a>	N/A	Queensland wide
EDON Place Crisis Accommodation	<a href="https://www.edonplace.org.au/">https://www.edonplace.org.au/</a>	(07) 4153 6820	Bundaberg and Burnett
Cairns Regional Domestic Violence Service	<a href="https://www.dvcairns.org/">https://www.dvcairns.org/</a>	(07) 4033 6100	Cairns, Douglas Shire, Tablelands Atherton, Tablelands South, Tablelands Mareeba
Brisbane Domestic Violence Service	<a href="https://bdvs.org.au/">https://bdvs.org.au/</a>	(07) 3217 2544	Brisbane
Domestic Violence Action Centre	<a href="https://dvac.org.au/">https://dvac.org.au/</a>	Ipswich: (07) 3816 3000 Toowoomba: (07) 4642 1354	Southeast Queensland
Domestic Violence Resource Service	<a href="https://domesticviolenceservice.org.au/">https://domesticviolenceservice.org.au/</a>	(07) 4953 1788	Mackay and region
Immigrant Women's Support Service	<a href="https://www.iwss.org.au/">https://www.iwss.org.au/</a>	(07) 3846 3490	Brisbane
Zig Zag Young Women's Resource Centre	<a href="https://zigzag.org.au/">https://zigzag.org.au/</a>	(07) 3843 1823	Brisbane
ACCESS 99 Steps program	<a href="https://www.accesscommunity.org.au/99_steps">https://www.accesscommunity.org.au/99_steps</a>	07 3412 8222	Logan and Beenleigh
Mackay Women's Centre	<a href="https://mackaywomenscentre.org.au/">https://mackaywomenscentre.org.au/</a>	(07) 4953 1788	Mackay and surrounding region
Men's Line	<a href="https://www.dvconnect.org/menline/">https://www.dvconnect.org/menline/</a>	1800 600 636	Queensland wide

Name	Website	Phone	Area Serviced/Region
Sexual Assault Line	<a href="https://www.dvconnect.org/sexual-assault-helpline/">https://www.dvconnect.org/sexual-assault-helpline/</a>	1800 010 120	Queensland wide
Women's Legal Service	<a href="https://wlsq.org.au/">https://wlsq.org.au/</a>	1800 957 957 Rural, regional and remote Qld: 1800 457 117	Queensland wide
Centacare	<a href="https://www.centacarebrisbane.net.au">https://www.centacarebrisbane.net.au</a>	Brisbane: (07) 3251 5000 Sunshine Coast: (07) 5430 9300 Gold Coast: (07) 5527 7211 Fraser Coast: (07) 3324 3838	Brisbane, Sunshine Coast, Gold Coast and Fraser Coast
North Queensland Domestic Violence Resource Service	<a href="https://www.nqdvrs.org.au">https://www.nqdvrs.org.au</a>	Townsville: (07) 4721 2888 Mount Isa: (07) 4743 0946	North Queensland
Women's Infolink	<a href="https://www.qld.gov.au/community/women/womens-infolink">https://www.qld.gov.au/community/women/womens-infolink</a>	1800 177 577	Queensland wide
The Centre for Women & Co	<a href="https://www.centreforwomen.org.au">https://www.centreforwomen.org.au</a>	(07) 3050 3060	
The Centre Against Sexual Violence	<a href="https://casv.org.au">https://casv.org.au</a>	(07) 3808 3299 (07) 3808 9900	

## SOUTH AUSTRALIA

Name	Website	Phone	Area Serviced/Region
Domestic Violence Crisis Line, Women's Safety Services SA	<a href="https://womenssafetyservices.com.au/">https://womenssafetyservices.com.au/</a>	1800 800 098	South Australia wide
Migrant Women's Support Program, Women's Safety Services SA	<a href="https://womenssafetyservices.com.au/index.php/information-for-workers/culturally-linguistically-diverse-clients">https://womenssafetyservices.com.au/index.php/information-for-workers/culturally-linguistically-diverse-clients</a>	(08) 8152 9260	South Australia wide
Yarrow Place Rape and Sexual Assault Service	<a href="http://www.yarrowplace.sa.gov.au">www.yarrowplace.sa.gov.au</a>	(08) 8161 6003 1800 817 421	Adelaide, Whyalla, Riverland, Mount Gambier, Port Augusta and Port Lincoln
Cedar Health Service: Inclusive domestic and family violence healthcare	<a href="http://www.wchn.sa.gov.au/cedarhealth">www.wchn.sa.gov.au/cedarhealth</a>	(08) 8444 0700	Adelaide
Centacare Limestone Coast Domestic Violence Service	<a href="http://centacare.org.au/service/limestone-coast-domestic-violence-service/">http://centacare.org.au/service/limestone-coast-domestic-violence-service/</a>	(08) 8215 6700	Adelaide metropolitan area, Mount Gambier, Murray Bridge, Riverland and Whyalla
Relationships Australia South Australia	<a href="https://www.rasa.org.au/services/post-separation/support-services/">https://www.rasa.org.au/services/post-separation/support-services/</a>	1300 364 277	Adelaide, West (Hindmarsh), Outer West (Port Adelaide), South (Marion), North (Salisbury and Elizabeth), Riverland (Berri)

## TASMANIA

Name	Website	Phone	Area Serviced/Region
Family Violence Response and Referral Line, Tasmanian Government Safe at Home	<a href="https://www.safeathome.tas.gov.au/">https://www.safeathome.tas.gov.au/</a>	1800 633 937	Tasmania wide
Family Violence Counselling and Support Service	<a href="https://www.communities.tas.gov.au/children/family_violence_counselling_and_support_services">https://www.communities.tas.gov.au/children/family_violence_counselling_and_support_services</a>	1800 608 122	Burnie, Launceston and Hobart, appointments in other locations possible
Engender Equality	<a href="https://engenderequality.org.au/">https://engenderequality.org.au/</a>	(03) 6278 9090	Tasmania wide
Tasmanian Government Offender Support Services	<a href="https://www.safeathome.tas.gov.au/services/offenders">https://www.safeathome.tas.gov.au/services/offenders</a>	Men's Referral Service: 1300 766 491 Men's Program: 1300 364 277	Tasmania wide
Huon Domestic Violence Service	<a href="http://huondomesticviolence.com.au/">http://huondomesticviolence.com.au/</a>	(03) 6264 2222	Huon Valley region
Anglicare: Rain (Relationship Abuse of an Intimate Nature) Program	<a href="https://www.anglicare-tas.org.au/relationship-abuse-of-an-intimate-nature-rain/">https://www.anglicare-tas.org.au/relationship-abuse-of-an-intimate-nature-rain/</a>	1800 243 232	North West region (Devonport, Burnie, West Coast, Circular Head, King Island)
Yemana Launceston	<a href="https://www.yemaya.com.au/">https://www.yemaya.com.au/</a>	(03) 6334 0305	Launceston
SafeChoices Tasmania	<a href="https://www.safechoicestas.org.au/">https://www.safechoicestas.org.au/</a>	1800 806 189	Tasmania wide
Victim Support Services	<a href="https://www.justice.tas.gov.au/victims">https://www.justice.tas.gov.au/victims</a>	1300 663 773 (03) 6165 7524	Tasmania wide



## VICTORIA

Name	Website	Phone	Area Serviced/Region
Safe Steps Family Violence Response Centre	<a href="https://safesteps.org.au/">https://safesteps.org.au/</a>	1800 015 188	Victoria wide
The Orange Door	<a href="https://orangedoor.vic.gov.au/">https://orangedoor.vic.gov.au/</a>	List of phone numbers for each region: <a href="https://orangedoor.vic.gov.au/find-a-service-near-you">https://orangedoor.vic.gov.au/find-a-service-near-you</a>	Victoria wide
inTouch Multicultural Centre Against Family Violence	<a href="https://intouch.org.au/">https://intouch.org.au/</a>	1800 755 988	Victoria wide
Launch Housing	<a href="https://www.launchhousing.org.au/">https://www.launchhousing.org.au/</a>	1800 825 955	Melbourne
Victoria Legal Aid	<a href="https://www.legalaid.vic.gov.au/">https://www.legalaid.vic.gov.au/</a>	1300 792 387	Victoria wide
Federation of Community Legal Centres	<a href="https://www.fclc.org.au/">https://www.fclc.org.au/</a>	List of CLCs for each region: <a href="https://www.fclc.org.au/find_a_community_legal_centre">https://www.fclc.org.au/find_a_community_legal_centre</a>	Victoria wide
Women's Legal Service Victoria	<a href="https://www.womenslegal.org.au/">https://www.womenslegal.org.au/</a>	(03) 8622 0600	Victoria wide
Refugee Legal	<a href="https://refugeelegal.org.au/">https://refugeelegal.org.au/</a>	(03) 9413 0100	Victoria wide and across Australia
Asylum Seeker Resource Centre	<a href="https://asrc.org.au/">https://asrc.org.au/</a>	(03) 9326 6066	Victoria wide

## WESTERN AUSTRALIA

Name	Website	Phone	Area Serviced/Region
WA Government Family and Domestic Violence Services and Resources directory	<a href="https://www.wa.gov.au/organisation/department-of-communities/family-and-domestic-violence-services-and-resources">https://www.wa.gov.au/organisation/department-of-communities/family-and-domestic-violence-services-and-resources</a>	N/A	WA wide
Women's Domestic Violence Helpline	<a href="https://www.wa.gov.au/service/community-services/community-support/womens-domestic-violence-helpline">https://www.wa.gov.au/service/community-services/community-support/womens-domestic-violence-helpline</a>	1800 007 339 (08) 9223 1188	WA wide
Crisis Care Helpline	<a href="https://www.entrypointperth.com.au/directory/crisis-care-perth/">https://www.entrypointperth.com.au/directory/crisis-care-perth/</a>	1800 199 008 (08) 9223 1111	WA wide
Entrypoint Perth	<a href="https://www.entrypointperth.com.au/">https://www.entrypointperth.com.au/</a>	(08) 6496 0001 1800 124 684	Perth, and provision of advice in regional areas
Men's Domestic Violence Helpline	<a href="https://www.wa.gov.au/service/community-services/community-support/mens-domestic-violence-helpline">https://www.wa.gov.au/service/community-services/community-support/mens-domestic-violence-helpline</a>	1800 000 599	WA wide
DVassist	<a href="https://dvassist.org.au/">https://dvassist.org.au/</a>	1800 080 083	Remote, regional and rural areas of WA
Multicultural Women's Advocacy and Support	<a href="https://whfs.org.au/services/multicultural-womens-advocacy-support/">https://whfs.org.au/services/multicultural-womens-advocacy-support/</a>	(08) 9328 1200	Perth
Ishar	<a href="https://www.ishar.org.au/">https://www.ishar.org.au/</a>	(08) 9345 5335	Perth

Name	Website	Phone	Area Serviced/Region
Naala Djookan Healing Centre	<a href="https://naaladjookanhealingcentre.com.au/">https://naaladjookanhealingcentre.com.au/</a>	(08) 9205 7555	Mirabooka
Zonta House Refuge Association	<a href="https://zontahouse.org.au/">https://zontahouse.org.au/</a>	1800 870 149	Perth
RUAH Community Services	<a href="https://www.ruah.org.au/">https://www.ruah.org.au/</a>	13 7824	WA wide
Starick	<a href="https://www.starick.org.au/">https://www.starick.org.au/</a>	(08) 9458 1107	Perth southeastern metropolitan region
Lucy Saw Centre Association	<a href="https://www.yacwa.org.au/ways/service/the-lucy-saw-centre-association-inc/">https://www.yacwa.org.au/ways/service/the-lucy-saw-centre-association-inc/</a>	(08) 9477 5223	Perth

