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## MEDIA RELEASE

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# INTOUCH LEADS THE WAY IN MULTICULTURAL INCLUSIVITY WITH RAINBOW TICK

inTouch's commitment to diversity, inclusion and accessible multicultural family violence services has been recognized with a Rainbow Tick.

inTouch Multicultural Centre Against Family Violence received the Rainbow Tick for providing inclusive and progressive services for Lesbian, Gay, Bisexual, Transgender, Intersex, and Queer (LGBTIQ) people, becoming the first multicultural organisation in Australia to be recognised by the national accreditation program.

CEO Ms Michal Morris said that achieving Rainbow Tick status was the end result of a long cooperative process with staff and the community.

"Our staff played a pivotal role in ensuring that inTouch is fully committed to equity, diversity and inclusion," Ms Morris said. "We're excited and proud to continue our commitment to providing an intersectional service by fulfilling Rainbow Tick standards."

The accreditation is awarded by Quality Innovation Performance Limited (QIP) which focuses on organisational practices and service delivery that recognises and welcomes sexual and gender diversity.

The Rainbow Tick consists of six standards against which organisations can formally be accredited to assure LGBTIQ consumers and staff that their organisation will be responsive to their needs. In order to demonstrate compliance with the Rainbow Tick Standards, organisations undertake an internal self-assessment followed by an independent on-site assessment conducted by a QIP Assessment Team.

Dr Stephen Clark, Chief Executive of QIP stated, "LGBTI people have the same right to access safe and high quality services as anyone else within the Australian community. However, not all service providers understand or respond well to the needs of the LGBTI community. For some LGBTI people, the experience of exclusion and discrimination can contribute directly to poorer health and well-being, particularly mental health. The Rainbow Tick provides a benchmark for LGBTI inclusive practice throughout Australia".

To learn more about the Rainbow Tick and QIP, visit the QIP website [here](#).

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